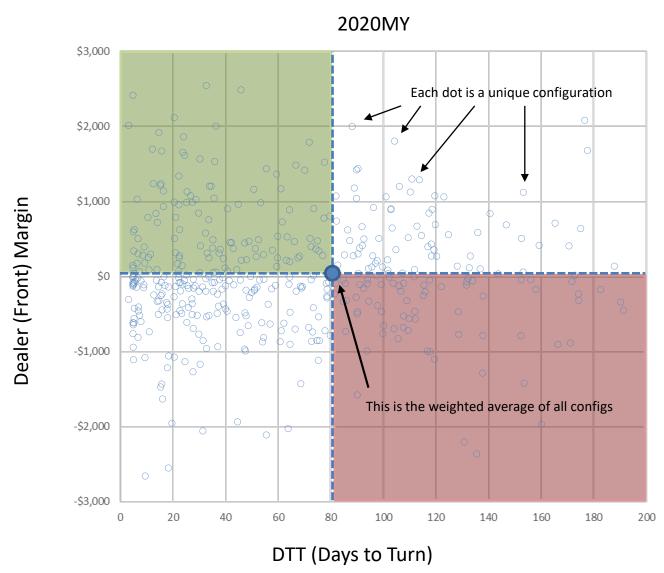
J.D. POWER

# Configuration Complexity in the Automotive Industry

## **CONSIDERATION:** Configuration Build Complexity in Auto

## National Sales Performance for "Model A"



## INSIGHT

## Complexity of a single model

- Each blue dot is a unique 2020 configuration (not counting color) that has been sold
- "Model A" on average, sits on dealer lots for just over 80 days, and brings in under \$100 of front profit to the dealer (excludes any Finance and Backend Product profits).
- DTT will continue to grow as shipped 2020MY vehicles sit on dealer lots

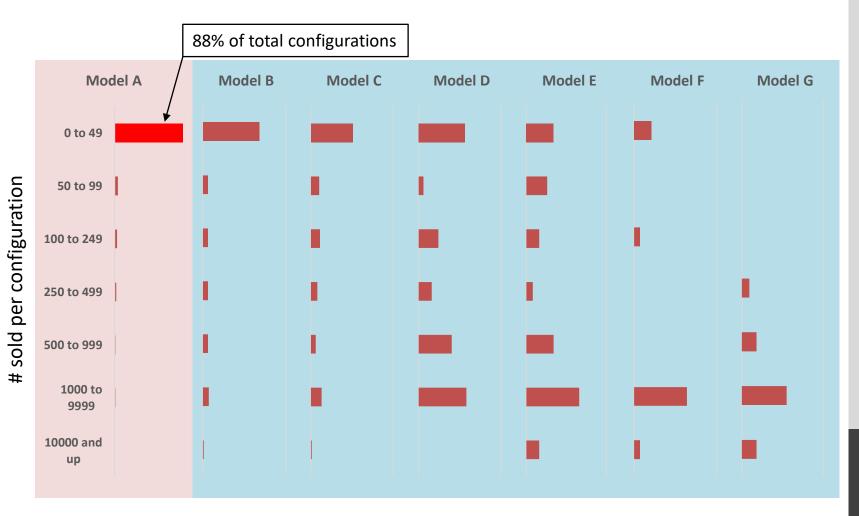
## **KEY TAKEAWAY**

There were over 605K different configurations built in 2019 (excluding color)

That would average 22 cars sold per unique configuration

## **CONSIDERATION:** Sales volumes across model variants

## **Configuration Performance Analysis – Example Segment**



Share of configurations

## INSIGHT

## **Volume per configuration analysis**

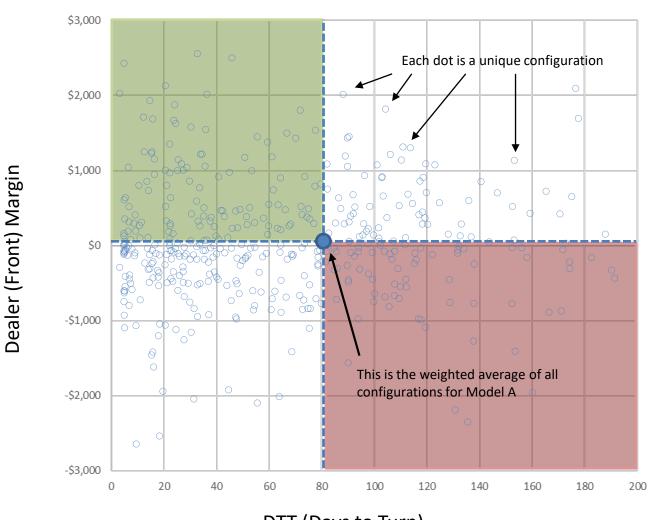
- "Model A" 88% of it's configurations sell less than 50 units each and those add up to only 25% of total sales.
- Industry 98% of all configurations sell less than 50 units and total 26% of total sales.
- The US market is a "sell from stock" market.
- Understanding what was purchased because it was the right configuration, versus because it was "there" is very difficult.

### **KEY TAKEAWAY**

The industry builds and therefore sells a lot of "Unicorns" (less than 50 sold per configuration)

## **CONSIDERATION:** Configuration Build Complexity in Auto

# National Sales Performance for "Model A" 2020MY



DTT (Days to Turn)

## **INSIGHT**

# Performance of low volume configurations

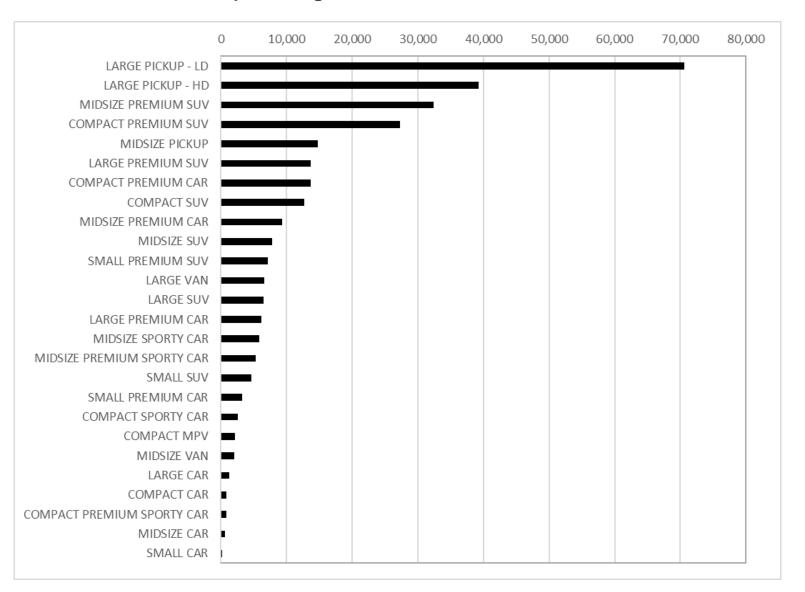
- For "Model A", half of "Unicorns" sell at higher than average DTT and/or below average margin.
- For the industry, 61% of "Unicorns" perform below the average for their respective model.
- This is not considering the increased incentive cost, lot rot, and carrying costs for OEM's and dealers that are associated with aged vehicles on the lot.
- There is significant industrial cost associated with creating unique configurations and there is no payback from that cost in performance for these "special" versions.

## **KEY TAKEAWAY**

Low volume configurations (Unicorns) are a drag on sales performance and costs

## **CONSIDERATION:** Complexity By Vehicle Segment

#### # Of Unique Configurations Built To Date For 2020MY



## INSIGHT

## **Summary**

- There were a total of 605K unique configurations sold during 2019 MY. This is excluding Interior and exterior color
- In a normal year, the unwanted configurations sit on the lot until the end of the model year when both OEM and dealer price concessions drive them to sell
- Parts shortages due to COVID will drive many complex decisions by the OEM's on what to build

### **KEY TAKEAWAY**

In a Post-Covid 2<sup>nd</sup> half:

- Parts supply will pressure complexity
- Dealers need to receive configurations that will have velocity = low DTT

# Cruise Control-Adaptive

## 1 Industry Trend



# 2 Light Duty Pickup



## Underperforming Market -



## 4 Overperforming Market –

